



Providing NHS services

IMPROVING ACCESS TO **PRIMARY CARE** SERVICES IN YORK



EXTRA GP PRACTICE APPOINTMENTS AND CONSULTATIONS ARE AVAILABLE IN THE EVENINGS AND AT WEEKENDS IN YORK AND POCKLINGTON.

For patients registered at:

- ▶ Dalton Terrace
- ▶ East Parade
- ▶ Elvington
- ▶ Front Street
- ▶ Haxby Group
- ▶ Jorvik/Gillygate
- ▶ MyHealth
- ▶ Old School
- ▶ Pocklington Group
- ▶ Priory Medical Group
- ▶ Tadcaster
- ▶ Unity Health
- ▶ York Medical Group

**Contact your practice to
make an appointment at
one of our hub sites:**

- ▶ **Priory Medical Group**
Cornlands Road Medical Centre,
Acomb, York. YO24 3WX
- ▶ **Jorvik Gillygate Practice**
Woolpack House,
The Stonebow, York. YO1 7NP
- ▶ **Haxby Group**
Huntington Surgery,
1 North Lane, York. YO32 9RU
- ▶ **Pocklington Group Practice**
The Backside Centre, Pocklington,
East Yorkshire. YO42 2BS
- ▶ **Tadcaster Medical Centre**
Crab Garth, Tadcaster,
North Yorkshire. LS24 8HD
- ▶ **Unity Health**
Kimberlow Hill Surgery, Kimberlow
Lane, Kimberlow Rise, York. YO10 5LA
- ▶ **York Medical Group**
Tower Court Health Centre,
Oakdale Road, York. YO30 4RZ



You said:

“It’s difficult to get a face-to-face or telephone appointment at your GP practice during the working day.”

We’ve offered:

“More appointments and consultations between 6.30pm and 8pm each weekday, with additional slots available at weekends and bank holidays.”

OUR SERVICE

We’re offering:

- ▶ More pre-bookable and same day appointments with GPs, nurses and other healthcare professionals, on weekday evenings and at weekends.
- ▶ More telephone appointments
- ▶ Virtual online consultations via mobile technology or computer.

This is not a walk-in or emergency service and you will need an appointment to be seen.

HOW TO BOOK AN APPOINTMENT

Contact your usual GP practice to make an appointment.

Your practice will book you into the most appropriate and convenient one for you.

You may be asked about your needs. If you have complex needs, it may be better for you to be seen in your own practice.

Please note, the service is for routine appointments and not urgent care.

If you are unwell and require urgent care, please contact NHS 111 or, for medical emergencies, call 999.

SERVICE OPENING TIMES

Monday	6.30pm til 8pm
Tuesday	6.30pm til 8pm
Wednesday	6.30pm til 8pm
Thursday	6.30pm til 8pm
Friday	6.30pm til 8pm
Saturday	8.30am til 12.30pm
Sunday	8.30am til 12.30pm



GET IN TOUCH

Your feedback is important to us. After your appointment, you will be asked to complete a short survey. This will help us evaluate the service and see where we can make improvements. Please let us know your views so that we can evolve the service to suit your needs.

You can feedback via:

- ▶ Your GP practice
- ▶ nhs.uk
- ▶ www.primarycareyork.nhs.uk

PRIVACY NOTICE

Our Privacy Notice sets out how the Nimbuscare Improving Access Service uses and protects your information.

This can be viewed via the following link on our website:

<https://www.primarycareyork.nhs.uk/privacy-policy/>

WORKING FOR US

Find out how to apply to work in this service, visit www.primarycareyork.nhs.uk or visit <https://info.lantum.com/York-gps>

For more information visit
www.primarycareyork.nhs.uk



The Improving Access to Primary Care service in York is provided by Nimbuscare Ltd on behalf of 13 practices. The contract was awarded to Nimbuscare Ltd by the Vale of York Clinical Commissioning Group (CCG) in August 2018.

Nimbuscare Ltd is a group of GP practices